

RESPONSIBLE IN-PERSON STUDIES

ENHANCED HEALTH & SAFETY PRECAUTIONS

Updated September 13, 2022

Our Commitment

Schlesinger Group has successfully conducted in-person research since June 2020 and our priority continues to be the **health and safety of our clients, partners, and employees**. We continue to monitor the Centers for Disease Control and Prevention (CDC) guidelines and re-evaluate and adjust precautions as needed.

Communication for Success

IN ADVANCE OF YOUR VISIT

- Our Clients Solutions leaders consult on the feasibility of your project with attention to our COVID-19 enhanced health and safety procedures.
- Our Project Managers will communicate the final details of your project with attention to our COVID-19 enhanced health and safety procedures.

ON THE DAY OF YOUR VISIT

- Our enhanced procedures are communicated and supported through verbal welcome instructions, viewing room monitors, and on-going communication between our facility staff and your clients.

Elevated Facility Standards

Standards implemented at our facilities with an elevated focus on health and safety.

PHYSICAL DISTANCING

- Upon request physical distancing is available across all facilities and offices; please discuss your conference room configuration with our team to ensure appropriate distancing between respondents and the moderator.
- Acrylic shields are available upon request.
- Where more respondents are required than fit in a particular room, please ask about options for booking two rooms and viewing via monitors.

FOOD

- All food and beverages may be served family style or individually packaged.
- For studies requiring food to be served to participants, we will provide individually wrapped sandwiches or boxed meals.
- Disposable products are available upon request in our client lounges, waiting room and reception areas.

FACILITY CLEANING & HYGIENE

- We use hand-held electrostatic sprayers to disinfect all surfaces at the end of each day.
- Acrylic screens are used as requested for IDIs as a protective barrier.
- Each room is cleaned and wiped down between sessions, focusing on high-touch areas such as chairs, tables and door handles.
- Facilities are stocked with additional hand soap, hand sanitizer, tissues, and disinfectant wipes.

People On-Site

Everyone entering the facility and workplace is encouraged to exercise good health practices.

OUR STAFF

- Employee will follow local/building regulations.
- Our staff respects and oversees physical distancing if requested.
- We continue to promote regular and thorough handwashing.
- We continue to promote good respiratory hygiene.
- If employees display even the most minor COVID-19 symptom, they must stay at home.
- We follow CDC guidelines on when employees can return to an office following a positive COVID test.

OUR VISITORS

RESPONDENTS

- Enhanced rescreening occurs in accordance with CDC guidelines and client requests relating to mask/no mask and vaccination status during the interview/discussion.

CLIENTS

We will request cooperation from our clients with the following:

- Clients will follow local/business regulations regarding masks.
- During study planning, clients should request if they require all respondents be fully vaccinated and whether respondents should wear masks during interview sessions/groups (*alternative local mandates may apply*)
- Where more respondents are required, we can book two rooms and arrange viewing via monitors.
- 15-30 minutes is required between sessions to allow for extra time for check-out and cleaning (wipe down tables, chair arms, and door handles)

Respondent & Client Screening Precautions

Additional screening questions will continue to be included in all screeners for in-person/in-facility projects.

- If a respondent has come into contact with someone who has been exposed to the virus in the past 5 days, he/she will be disqualified from in-person research. In the case of HCPs, additional screening questions will be applicable to assess risk before a decision is made in consultation with our client.
- Any respondent with any symptoms of or similar to COVID-19 will be screened out.
- Where respondents visiting our facilities have not been recruited by our team, the client will be asked to confirm these respondents have been pre-screened.
- Respondents will be required to agree to remove masks during discussions unless requested to retain them.

COVID-19 General Release of Liability

Upon arrival at the Schlesinger Group facility, we will ask respondents to sign a COVID-19 general release of liability in accordance with Insights Association guidelines. Respondents have the opportunity to review the release of liability during the above screener process in advance of arrival. The full screener and release of liability document is available for review upon request.

Precautionary Procedures Set Out by:

The Schlesinger Group COVID-19 Task Force

Planning for Responsible In-Person Research

We are here to consult with you on the responsible planning and execution of your important studies.

In the USA Contact your Account Manager or Info@SchlesingerGroup.com

Global Qualitative Solutions

Sarah Briscoe T. +1 612 483-7890 E. Sarah.Briscoe@SchlesingerGroup.com

In Europe

UK: Hanna Logan T. +44 207 487 9290 E. Hanna.Logan@SchlesingerGroup.com

FRANCE: Thibaut Robin T. +33 1 53 33 83 80 E. Thibaut.Robin@SchlesingerGroup.com

GERMANY: Stephan Lange T. +49 30-235096-15 E. Stephan.Lange@SchlesingerGroup.com

SPAIN: Stefan Meissner T. +34 934 155 228 E. Stefan.Meissner@SchlesingerGroup.com